

Hospital Services

The Hospital Services is a project that explores opportunities for shared hospital services and new or expanding partnerships. The overall goal is to improve access and patient care in southeastern Ontario from the following organizations:

- Brockville General Hospital
- Hotel Dieu Hospital
- Lennox and Addington County General Hospital
- Kingston General Hospital
- Perth Smiths Falls District Hospital
- Providence Care
- Quinte Health Care
- South East Community Care Access Centre
- Queen's University Faculty of Health Sciences
- South East Local Health Integration Network

These leaders are committed to developing a system of combined care so the needs of patients are met now and in the future.

The South East region is changing as the population grows older and more complex medical needs are identified. All health service providers are working together to change how services are provided while responding to how funding is changing. Providers understand the importance of having the health care system ready for the aging population.

The South East LHIN spends 60% of the \$1.1 Billion budget on hospitals and is increasing due to the limited funds for all health care in Ontario.

The Hospital Services project is unfolding in several phases with health care provider and public engagement. The plan will find opportunities for sharing services or ways to expand existing partnerships.

A Visioning Day event was held that welcomed over 200 people from across the region before the Hospital Service project started. This group, made up of a health care providers, patient advisors, Aboriginal communities, and French Language Services participated in conversations discussing best practices. A lessons learned approach from international leaders has allowed a vision of what a high performing and feasible hospital system could look like in the South East region.

September 2014 to June 2015 is reviewing all areas of hospital services to identify where the best opportunities to save money, while still providing excellent care to all. Information collected from community engagement events held in May along with the results of a survey will help tell these opportunities. Additional engagement opportunities and focus groups will also be conducted in 2015.

The Hospital Services project working groups consist of:

- Business Operations – *administration, finance, human resources, and information technology.*
- Diagnostic and Therapeutic – *X-ray, laboratory, pharmacy services, etc.*
- Clinical Services – *exploring opportunities to enhance care in the following four areas:*
 - *Complex Chronic Care*
 - *Elective Care*
 - *Urgent/Emergent Care*
 - *Tertiary/Quaternary Care*

The Hospital Services project formed a Regional Patient Advisory Council with 25 representatives from across south eastern Ontario. The committee brings together patients and family members to discuss and review ideas related to future hospital services. This group is very important in the health care system because it brings the patients point of view to the working group's discussions.

All health care partners are committed to engage with their communities, patients, hospital staff and more.